



QUALITY POLICY

The Management of Civil Aviation Authority commits to;

- ➤ Provide the required leadership and resources for the development and implementation of a quality management system.
- ➤ Maintain a qualified and competent workforce that is selfdriven and embraces a quality culture.
- Foster a quality mind-set with the objective of developing, providing and maintaining services that are safe, secure, reliable and timely.
- Comply with relevant national and international laws and regulations, as well as internal processes.
- ➤ Meet and exceed the requirements and expectations of our interested parties.
- ➤ Develop our plans and processes based on identified risks and opportunities.
- ➤ Continuously improve the quality management system through the review of quality objectives and performance.
- Encourage participation and promotion of quality responsibilities amongst all employees and interested parties.

Managing Director

31-10-2018

Date