



- Certifies operators and aircraft.
- Establishes, maintains, operates, and owns aerodromes.
- Carries out other functions as may be conferred upon it by government or any other law.

## THE STRUCTURE

For administrative and operational purposes, the Authority is structured under five directorates viz-

1. Directorate of Airports and Aviation Security.
2. Directorate of Air Navigation Services.
3. Directorate of Safety, Security and Economic Regulation.
4. Directorate of Finance.
5. Directorate of Human Resource and Administration.

The directorates are under the stewardship of the office of the Managing Director and the Board of Directors for policy formulation. A 950 strong multi-disciplinary workforce renders the services country-wide.



## THE NETWORK

The hub of aviation services in Uganda is at Entebbe International Airport with a string of upcountry aerodromes at Arua, Gulu, Kidepo, Kasese, Kisoro, Masindi, Mbarara, Moroto, Pakuba, Soroti, Tororo and Jinja. The national network is backed by relatively smaller and privately operated aerodromes in various parts of the country.

## THE FUTURE

In step with traffic projections made by 2014 - 2034 Master Plan, a number of projects under the long term phase are on course for implementation. Among them is a Cargo Centre, new Passenger Terminal and an Aircraft Maintenance Hangar.



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The Civil Aviation Authority



OUR VISION  
“The safest,  
most efficient and  
affordable air  
transport system  
in Africa and  
beyond,,



## GENESIS

AIR TRANSPORT services in Uganda started with the flying boats that landed at Port Bell, Luzira at the shores of Lake Victoria, to deliver mail. This was an extension of the Wilson Airways that it self started air operations in neighbouring Kenya in 1929. In 1946, the East African Directorate of Civil Aviation (DCA) was formed, followed by construction of the country's international airport at Entebbe in 1947. The Airport was commissioned by princess Elizabeth of England in 1952.

Following collapse of East African Community in 1977, Civil aviation services were under a DCA and several government departments, leading to segmentation. The need to harmonise and efficiently run the services led to the establishment of the Civil Aviation Authority (CAA) in 1991.

## THE AUTHORITY

The Authority was established in 1991 through the CAA Ordinance of 1991, which was later replaced by CAA Statute 3 of 1994, Cap 354. The Act spells out the establishment, objectives, functions and powers of the Authority.



## THE MISSION

In order to keep focussed on the cardinal objective for its establishment and in line with the Convention that guides the development and management of the international civil aviation system, the Authority set itself a mission that seeks **“to maintain the highest standards of safety, security and service in Civil Aviation.”** Two decades later, the CAA has to a significant measure accomplished the mission

## CORE VALUES



**ACCOUNTABLE**  
We take responsibility for our actions and account for them at all levels. Value for money and good corporate governance are the foundation of our decisions. We will take the high road by practicing the highest ethical standards, and by honouring our commitments.

**FLEXIBILITY**  
We understand the dynamics of our industry and the needs of our clientele. In order to endure, we observe a high level of Flexibility without compromising the safety and security standards of our services.

**PASSION FOR TECHNOLOGY**  
We realize we live in a changing environment, driven by rapid technological changes. Our passion for innovation and technological changes enables us to prioritise our resources, our energies, our plans and programmes, for better service to our clients.

**PEOPLE-CENTERED**  
We know our people are our biggest and most important asset. We encourage and recognize initiative. We emphaze their training and welfare. Our strength and our competitive advantage will always be in our people.

**QUALITY**  
The highest quality of service is our ultimate. We take pride in delighting our clientele. We invest in our reputation. From our people to our services and in all our relationships, quality is our signature.

**TRANSPARENCY**  
In all our plans, practices and programmes, transparency is key. Its our development rythm, it resonates with our Vision.



## THE OBJECTIVES

As a way of achieving its mission, the Authority is propelled by the cardinal objective of its establishment which is to promote the safe, secure, regular and efficient use and development of civil aviation inside and outside Uganda. Secondary objectives include the following:

- Maximisation of revenue by providing facilities and services on cost- recovery basis to the extent possible.
- Maintenance of a high quality, cost sensitive and well motivated workforce
- Promotion and support of efforts for protection of the environment.
- Continued improvement of the quality of services to customers of airports managed by the Authority.

## THE FUNCTIONS

The Authority advises government on policy matters concerning civil aviation generally and on matters regarding international conventions relating to civil aviation and the adoption of measures necessary to give effect to the standards and recommended practices of the international air transport system.

- CAA among the many functions also:
- Licenses operators and aviation crew.
  - Provides air navigation services.
  - Coordinates and directs search and rescue services.